

SCRUTINY - HEALTH & HOUSING - 2019/20 QUARTER 4

Indicator	Title	Reported	What is best	2019/20 - Q1	2019/20 - Q2	2019/20 - Q3	2019/20 - Q4	Qtr 4 compared to Qtr 3	2018/19 Qtr 4	2019/20 compared to 2018/19	Mar - Target	Qtrv 4 perf v Tgt
CUL 030	Total number of visits to the Dolphin Centre (all areas)	Monthly	Higher	205,944	417,235	616,110	789,100		905,076	↓		
CUL 063	Number of school pupils participating in the sports development programme	Monthly	Higher	5,900	7,873	14,428	19,665		23,459	↓		
CUL 064	Number of individuals participating in the community sports development programme	Monthly	Higher	1,418	2,901	4,078	4,964		6,842	↓		
HBS 013	Rent arrears of current tenants in the financial year as a % of rent debit (GNPI 34)	Quarterly	Lower	3.32%	3.46%	3.46%	2.87%		3.11%	↑	3.00%	↑
HBS 016	Rent collected as a proportion of rents owed on HRA dwellings *including arrears b/fwd	Quarterly	Higher	107.66%	96.76%	96.54%	97.48%	↑	96.94%	↑	98.00%	↓
HBS 025	Number of days spent in Bed and Breakfast	Monthly	Lower	232	883	1,135	1,486		3,137	↑		
HBS 027i	Number of positive outcomes where homelessness has been prevented	Monthly	Higher	138	331	499	656		722	↓		
HBS 034	Average number of days to re-let dwellings	Monthly	Lower	20.89	21.65	25.40	17.62	↑	20.66	↑	25.00	↑
HBS 072	% of dwellings not with a gas service within 12 months of last service date	Monthly	Lower	0.2%	0.1%	0.1%	1.0%		0%	↓	2%	↑
								↑	= Better than	↓	= Not as good as	